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Introduced Version

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## HOUSE CONCURRENT RESOLUTION No. \_\_\_\_\_

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### DIGEST OF INTRODUCED RESOLUTION

A CONCURRENT RESOLUTION urging the Indiana General Assembly to address the need for funding for new technology for the bureau of motor vehicles and the bureau of motor vehicles commission and to urge improvements in the bureau of motor vehicles.

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**Liggett**

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\_\_\_\_\_, read first time and referred to Committee on

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## HOUSE CONCURRENT RESOLUTION

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A CONCURRENT RESOLUTION urging the Indiana General Assembly to address the need for funding for new technology for the bureau of motor vehicles and the bureau of motor vehicles commission and to urge improvements in the bureau of motor vehicles.

*Whereas, The bureau of motor vehicles is a state agency that provides essential services to millions of citizens each year;*

*Whereas, The mission of the bureau of motor vehicles is to provide professional and efficient service in the licensing of drivers, the registration and titling of vehicles, the collection and distribution of taxes, and the management of the records related to these functions;*

*Whereas, The bureau of motor vehicles commission shall operate or be responsible for the administration of all license branches in the state;*

*Whereas, The growth and increased diversity of the state's population have a direct impact on the ability of the bureau of motor vehicles and the bureau of motor vehicles commission to provide their services;*

*Whereas, There are areas of the state that are underserved by existing license branch locations;*

*Whereas, License branches provide an important service to both rural and urban Indiana and often provide important business opportunities to many communities;*



*Whereas, The bureau of motor vehicles and the bureau of motor vehicles commission must increase their reliance on emerging technologies to perform their mission;*

*Whereas, The fees charged by the bureau of motor vehicles have not kept pace with inflation and increased operating costs;*

*Whereas, The bureau of motor vehicles and the bureau of motor vehicles commission should be adequately funded, staffed, and equipped to provide their vital missions;*

*Whereas, The interim study committee on bureau of motor vehicle issues has endorsed this resolution: Therefore,*

*Be it resolved by the House of Representatives  
of the General Assembly of the State of Indiana,  
the Senate concurring;*

- 1       SECTION 1. That bureau of motor vehicles commission is urged to
- 2       open as many additional motor vehicle license branches as necessary
- 3       in order to deliver enhanced customer access and improved services.
- 4       SECTION 2. That the bureau of motor vehicles and the bureau of
- 5       motor vehicles commission are urged to procure and install modern
- 6       computer systems to enhance their ability to improve efficiency and to
- 7       deliver enhanced customer access and improved services.
- 8       SECTION 3. That the bureau of motor vehicles and the bureau of
- 9       motor vehicles commission are urged to provide competitive salaries
- 10      and benefits to their employees for the purpose of delivering enhanced
- 11      customer service.
- 12      SECTION 4. That the bureau of motor vehicles and the bureau of
- 13      motor vehicles commission are urged to upgrade the security systems
- 14      in license branch facilities.
- 15      SECTION 5. That the bureau of motor vehicles and the bureau of
- 16      motor vehicles commission are urged to develop other customer service
- 17      enhancements as they become available.
- 18      SECTION 6. That the bureau of motor vehicles is urged to increase
- 19      its revenues to support these initiatives through the adjustment of fees
- 20      and service charges collected.
- 21      SECTION 7. That the budget agency is urged to establish a
- 22      technology fund that will be supported by a percentage of the fees
- 23      collected by the bureau of motor vehicles to facilitate the timely
- 24      acquisition of improved telecommunication systems by the bureau of
- 25      motor vehicles.



1       SECTION 8. That the Principal Clerk of the House of  
2       Representatives transmit a copy of this resolution to the Commissioner  
3       of the Bureau of Motor Vehicles.

